



We welcome all visitors to our website.

Our goal is to make it as easy as possible for all people including those with hearing, vision, or any other disability to learn about our Home. We continue to be free of coronavirus, and are offering limited in-person visitation by appointment only. We offer FaceTime, Skype, Zoom and porch visits for families. Please contact us!

607-547-8844

clarawelchthanksgivinghome.org

48 Grove Street, Cooperstown, New York 13326



Visitor Guidelines for Limited In-Person Visitation

The following process is mandated by NYS Department of Health and is to protect you and the residents from COVID-19. If weather is warm enough, we will use Limited Outdoor Visitation, but during inclement weather, we will offer Limited Indoor Visitation. All residents and staff must remain negative for COVID-19 in order to offer in-person visitation. A positive COVID case will halt visitation for a period of at least 14 days, per NYSDOH. Visitors must have a negative test for COVID-19 within 7 days of the visit in order to qualify for Indoor Visitation.

1. To sign up for limited in-person visitation, visitors must call 607-547-8844 and reserve a time.
2. Only 1 resident may have visitors at a time and they are limited to 2 visitors per resident. One of the two visitors must be 18 years of age or older.
3. All visitors must wear masks while on the property.
4. All residents must wear masks during visitation and at any time they exit the building. Residents must wear masks whenever they are within 6 feet of anyone outside of their room.
5. No pets are permitted on Clara Welch Thanksgiving Home property.
6. Outdoor visitation will be located, weather-permitting, on the Brooks porch, on Grove Street, near the Administrative offices. In the event of inclement weather, the visit may be held indoors in a common area if the visitor(s) has a negative COVID-19 test within 7 days of the visit date. The test must be presented and they must pass the screening outlined in the next step.
7. Visitors will be screened for temperature and given a form to complete and sign. Staff will provide hand sanitizer and then you may proceed to the visitor's chair.
8. After you are seated, the resident will be escorted to the Resident's chair. You must remain 6 feet or more apart throughout the visit and are not permitted to touch or hug.
9. All visits must be supervised by an employee of Clara Welch Thanksgiving Home, per NYSDOH regulations.
10. The maximum duration of the visit is 30 minutes.
11. At the end of the visit, you must remain in your seat while the resident is escorted from the area.
12. After the resident has left, you will be offered hand sanitizer before you exit.
13. The visitation area will be sanitized following each visit and sanitizer allowed to dry prior to the next visit.
14. Visitation times will be available Mondays and Tuesdays at 10am and 11am and Wednesday through Friday at 10am, 11am, 1:30 pm, 2:30 pm, and 3:30pm. The times may be altered, based staff availability. Each resident will be limited to 1 in-person visit weekly to allow the opportunity for all residents to have an outdoor visit every week.
15. As per New York State Department of Health, "If any visitor fails to adhere to the protocol, he/she/they will be prohibited from visiting during the duration of the COVID-

19 state declared public health emergency.” If a resident comes in contact with a visitor, removes their mask, or leaves the Home for purposes other than medical or dental appointments, the resident will need to be isolated in their room for 14 days to protect the other residents.

16. We encourage and support all residents to continue to use FaceTime, Zoom, and phone calls to visit with family and friends. Porch visits will also be available, where the resident remains indoors with the porch window closed and family/friends visit while on the porch as long as weather permits. Family and friends need to call to schedule the visit ahead of time. They may opt to use phones to promote communication during these visits. The porch area will be sanitized following the visit. The only porches available for these visits are the Center Porch and the Main Porch, both are located on Grove Street.
17. Visitors are not permitted on the Living Room or Activity Room porches as these porches are reserved for Residents.

Visitor Process:

1. Please wear a mask (cloth mask is permitted) when you come to the Home. The mask must cover your nose and mouth fully.
2. One of our staff will meet you at the Brooks Porch on Grove Street, near the Administrative Offices.
3. Our staff will take your temperature. If 100 degrees or higher you will not be permitted to visit. If the visit is indoors, the visitor must bring a copy of their COVID-19 test with their name on the page, and the result must be Undetected or Negative.
4. We will offer you hand sanitizer to rub onto your hands, and allow it to air dry.
5. You will be given a clipboard with Screening Tool. You must complete and sign the document.
6. Once you have completed the screening successfully, you may enter the visitation area and sit in the Visitor’s chairs.
7. After you are seated we will bring the resident. You must keep your mask on, and remain 6 feet apart for the entire visit and not touch each other.
8. The maximum amount of time for a visit is 30 minutes.
9. At the end of the visit, the resident will leave first, then you will be offered hand sanitizer, and then exit the area.

Thank you

